

Services

Berghof Products + Instruments Ltd

Technical Support – Service

Phone: +49.7121.894-170

Fax: +49.7121.894-300

E-mail: service.bpi@berghof.com



Pharmaceutical package

The combination of 21 CFR Part 11 compliant software and IQ/OQ package enables end-to-end traceability and documentation of the Speedwave Xpert application.

This guarantees that Speedwave Xpert complies with internationally applicable regulations when used in the pharmaceutical industry, especially those of the FDA and GLP/GMP or GAMP.



Pharma Software

Optional 21 CFR Part 11 compliant software for the Speedwave Xpert. The software includes user management, password protection, audit trail, documentation, and export and print functions.



IQ/OQ-Packages

We offer an IQ/OQ package for the Speedwave Xpert. This qualification package guarantees that the Speedwave Xpert meets the legal and safety requirements.



MAINTENANCE AGREEMENTS

Berghof laboratory instruments stand for reliability and quality. To ensure their long-term efficient use and minimize downtimes, we offer you maintenance agreements with attractive conditions and flexible terms. We adapt the scope of service as well as the duration to your individual requirements.



EXTENDED WARRANTY

Durability and highest quality – Berghof microwaves convince users with an above-average durability. With Berghof extending warranty to instruments and digestion vessels, you as a customer also receive this additional security in writing, including legal claims for subsequent performance.

CONSUMABLES SUBSCRIPTION

The unique Berghof offering – to make sure you always have operating costs under control

- Up to 5-year warranty for basic instruments and vessels
- Consumables-subscription covering all typical consumables